GARETT
ELECTRONICS

EN

www.garett.eu

Garett
Kids Sun Pro 4G

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User manual

Thank you for purchasing Kids Su

SAFETY ISSUES

Please read this manual carefully before use a
reference. The manufacturer shall bear no liability
caused by improper use. Depending on the sm
functions may differ from the functions described in

- Using this device near medical devices may disru
should pay particular attention when using the sm
devices such as pacemakers, hearing aids, and o
devices.
- Do not dispose of the device in fire. There is a risk o
and the resulting threat to life and health.
- Protect the device from heat sources and direct s
- Do not store the device in damp places or at hig
may cause electric shock or fire.
- The device is not resistant to prolonged immersio
- Do not swim or dive while wearing the device.
- In case of damage/failure, please stop using th
the Garett service centre. Attempting to repair
the device and void the warranty.
- Clean the device only with a soft, slightly damp c
detergents or any other stimulants to clean the pr

ⓘ **Do not swim while wearing the device. Th**
not guarantee that the smartwatch will
swimming. The forces acting on the device
cause it to become unsealed and damaged.

and keep it for future
for any damage/injuries
artwatch batch, certain
this user manual.

upt their operation. Users
martwatch near medical
other electronic medical

of the batteries exploding

unlight.
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it yourself may damage

cloth. Do not use strong
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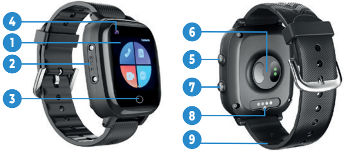
e IP67 standard does
be waterproof while
while swimming may

PRODUCT DESCRIPTION



1 Touchscreen display

2 **Nano SIM** card slot

3 Touch back button

4 Photo/video camera

5 Torch

6 Measuring sensor set

7 Function button (On/Off/Wake/Lock screen/SOS)

8 Magnetic charging port

9 Interchangeable strap

INSTALLATION

Put the watch on your wrist and adjust the strap length so that the device strap is not too loose.

NANO SIM CARD REQUIREMENTS

1. The device requires the installation of a **Nano SIM** card.
2. The SIM card **must** meet the following requirements:

- The card **must be active** (if it is a new card, you will need to activate it on a mobile phone by making an outgoing call),
- The card **must be topped up** (applies to prepaid cards),
- The card **must not have an active PIN code** (to check whether the card has an active PIN blockade, you must install it in your mobile phone and check whether a PIN code is required when starting the phone. If so, the PIN lock is active and will need to be disabled in the phone settings or by contacting the operator),
- The card **must support 2G/3G/4G operating modes**, **have Internet service enabled**, and **have a Number Identification function**.

SIM cards offered by operators as data-only, e.g. those designed for tablets, may not function properly in the device.

Since the device uses an internet connection, we recommend purchasing an internet package from the operator to avoid additional costs. A 1 GB/month package is sufficient. The fees for internet connection, voice calls and text messages are specified in the price list of your mobile operator.

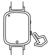
INSTALLING THE NANO SIM C

1. First, remove the screws securing the **Nano SIM(2)** card port cover located on the left side of the watch.
2. Remove the cap and then place the card in the port, inserting it according to the illustrative diagram in the picture, **i.e., with the card chip towards the display and the notched corner of the card towards the slot.**
3. A properly installed SIM card will make a distinctive "click" sound. Gently push it towards the slot to **remove** the card until you hear a **"click"**. The mechanism will **automatically** eject the SIM card.
4. Replace and screw on the cover, **taking care to ensure the correct fit and location.**

Install the SIM card when the device is turned off.

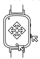
OPERATION

Turning on/off



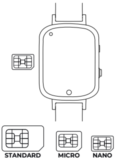
Press and hold the **function key(7)** for a
to start the device. To switch it off, go to
If the smartwatch does not start, tr

After starting



The smartwatch is operated via the **scr**
as well as a **function button**.

CARD



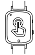
approximately **3 seconds**

Settings>Off.

y charging it.

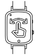
een and a **touch button**,

Changing the watch face



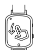
Touch and hold the home screen to display the smartwatch **face change menu**. **Swipe right/left** to select the face, and then **click** anywhere on the screen to confirm your selection.

Navigation

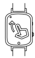


Swipe right on the home screen to access the **main menu**. Touch the screen to enter the selected function. After entering a function, swiping to the right or tapping the **touch return key(3)** allows you to return to the previous screen while pressing the **function key(7)** takes you to the main screen.

Swipe left on the home screen to access the **App Market**, a menu for installing additional apps on your smartwatch.



Swipe down on the home screen or the menu to access the **settings bar**. Allows you to view selected functions of the smartwatch, and if you **swipe to the right**, view **recent notifications**.

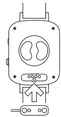


Swipe up on the home screen or menu to access the **settings menu**. Allows you to view and quickly change selected smartwatch functions.

CHARGING

1. The smartwatch charges using the **magnetic cable** included with the device.

2. Attach the end of the magnetic cable so that **the contacts of the watch touch the contacts of the charging cable**. Then connect the other end of the cable to the USB port of a computer or a USB power adapter. **When it is connected properly, the charging animation will appear on the watch screen.**



ⓘ**If there is no animation, make sure the watch is connected correctly. When the battery has completely run out, the animation may take 10-20 minutes to appear. It is recommended to charge your smartwatch for about 2 hours before turning it on for the first time.**

The charging voltage should not exceed 5V.
The recommended maximum charging current is 1A.

INITIAL START-UP

1. When the **Nano SIM card is installed correctly** in the watch and meets all the requirements described above, start the device by **pressing and holding the function button(7) for approximately 3 seconds.**

4G⇅ - internet connection

📶 - GSM coverage

🛜 - Wi-Fi coverage

🔋 69% - battery level

2. After starting the watch, the **home screen** will appear, displaying the time and date. **Swiping down** on the main screen or menu will display: **the internet connection**, **GSM coverage**, **WiFi signal**, **and battery level**.

3. Wait until you see **GSM coverage** (**icon - 📶**
(**highlighted icon - 4G**) They are necessary for
device. After a minute, and if these values do no
SIM card meets all the requirements describe
is in a place where it can establish network c
off (**Settings>Turn off**) and restart the watch. If
still no **internet connection** is available (**no 4G**
mean that the **APN** is not configured correctly,
watch settings, described further in the **TROUBL**

4. When **the internet connection** is active, p
installing the Garett Tracker app on your ph
smartwatch is described later in the manua
functional after **registration** and **configuration**
Tracker app.

▶ Video tutorial – Garett

How do you use the Garett

If you want to learn more about **configuring**
Tracker app, we recommend checking out thi
or **use the link**.

https://youtu.

) and **internet connection**
further configuration of the
t appear, make sure that the
d above and that **the watch**
ontact. You should also turn
you have **GSM coverage** and
icon illuminated), this could
, which is done through the
LESHOOTING section.

roceed to the next step, i.e.
one. The main menu of the
l. The device will be fully
of the watch via the **Garett**

t Tracker

: Tracker app?

the device via the Garett
s video – **scan the QR code**

.be/1VJjvs1raaA

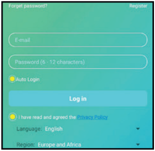
INSTALLING THE GARETT TRACKER APP

The smartwatch works with your smartphone using the **Garett Tracker** app. Before use, you must first download the app from the Google Play Store or the AppStore and install it on your phone. You can find the app by entering the name "**Garett Tracker**" in the store search engine or scanning the corresponding QR code provided below.

Please remember to grant the app the required consent and permission before registration to work correctly. If you refuse, selected functions of the app may not work properly or will be unavailable.

REGISTERING IN THE APP

1.Launch the **Garett Tracker** app.
2.When you launch the app, you'll see a **login screen** where you can log in to your account (**if you've already created one**), **register** a new account, or change the app's language.
3.To register a new account, click **Registration.**
4.In the first field, enter your **e-mail** address that will serve as your **login** to the app.

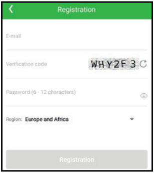

Forget password?
Register
E-mail
Password (6 - 12 characters)
Auto Login
Log in
I have read and agreed the Privacy Policy
Language: English
Region: Europe and Africa

5.Then enter the **verification code** from the image generated on the right.

6.In the last field, enter your password which, together with the e-mail address, **will be used to log in** to the app. **The password may consist of 6-12 characters. Polish characters and special characters are not allowed.**

7.After filling in all the details, click **Registration**.

Please remember or note down the e-mail address and password used to register the watch, because the account to which the device was first assigned is the administrator's account. Re-registration will be possible only after obtaining permission from the administrator or after contacting our Technical Support Department: serwis@garett.pl



Verification code: WHY2F3
Region: Europe and Africa

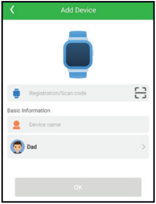
8.Then press the **Add Device** button to add the watch to the previously created account.

9.On the next screen, scan the **QR code** using the button ⛶ from the sticker on the back of the watch (**REG CODE**) or in the watch settings. The code can be also entered manually.

10. Enter the **device name**, and it will be displayed as the name of the device associated with your account.

11. The next step is to choose your **relationship** with the user of the smartwatch.

12. Optionally, enter the **phone number** of the device, which will facilitate communication.



Dad

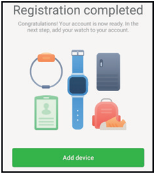
In the event of any probl please contact our serwis@garett.pl

GARETT TRACKER A

After **completing the registration** of the app will be displayed, showi The bubble over the pin specifying data (**GPS/LBS/WiFi**), **address**, **tim** **level**.

To ensure the most accurat an open area, in order to ha When there is no GPS sign the location is determined transmitter. In this case, th differ from its physical loca

13. After filling in all the details, click **OK**, and the device and **Garett Tracker** app will be fully functional.


Registration completed

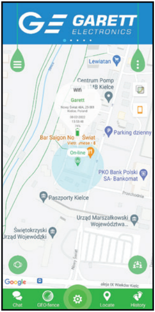
Congratulations! Your account is now ready. In the next step, add your watch to your account.

lems with registration of the device, Technical Support Department:

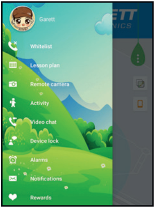
APP

and **adding the device**, the **home screen** ing the map with the last **watch location**. the location displays the source of location **ne of the last location** and **watch battery**

te location, the smartwatch must be in ave an accurate and stable GPS signal. nal, e.g. because it is inside a building, based on the nearest mobile network ne indicated position of the device may ation.



NOTE: When using any function of the Garett Tracker app or trying to configure the settings, the following message may appear: "The device is offline". This means that the smartwatch has no active internet connection or is out of network range. Check whether your SIM card is properly installed and meets all the requirements described earlier in the manual. If the SIM card is properly installed and meets the criteria described, the lack of signal may be due to an incorrect APN configuration. The way to get the proper APN configuration is described later in the manual in the TROUBLESHOOTING section.



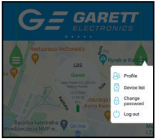
- **- Chat:** The ability to send short voice messages (**max. 15 seconds**), short text messages (**max. 30 characters**) and photos to the watch
- **- GEO-fence:** This function lets you define the area in which the watch user may move around. The app will inform you when the user crosses the geofence.

To define the area, **click +** and then select any location on the map – this will be the **centre of the geofence**. Enter the name and radius of the area (**max. 2 km**).

- **Locate:** Clicking on this icon refreshes the data on the current location of the watch.
- **History:** Displays the route travelled by the user of the watch from the previous days.

- **Pop-up menu:** The ability to display and configure selected watch functions:
  - **Whitelist:** Incoming call filtering – it means that only the numbers on the Whitelist and that have been previously saved in the phone book will be able to get through to the watch.
  - **Timetable:** Configure the timetable that can be displayed on the watch under Learning>Timetable.
  - **Remote camera:** Take a photo using the watch camera and send it to the app.
  - **Activity:** Configuration and display of the activities performed by the watch user, up to several days back.
  - **Video chat:** The ability to make video calls between the administrator and the associated watch.
    Due to the large amount of data transmitted during a video call, a high-bandwidth internet connection is required. LTE connection is recommended. In locations with poor mobile network coverage, such as areas outside cities or towns, shopping malls or underground car parks, making video calls may not be possible, or the calls may be of poor quality with interruptions in video transmission.
  - **Device lock** The ability to restrict the functionalities of the watch to SOS calls only.
  - **Alarms:** View and configure the alarms active on the device (**max. 3**).
  - **Notifications:** History of recent notifications, e.g. SOS calls, low battery.
  - **Rewards:** Reward system – each reward is one heart. The total number of rewards is displayed on the home screen of the watch.

- **Personal details:** The ability to display and configure the user details:
  - **Profile:** Configure the personal details of the account administrator.
  - **Device list:** The ability to display and add/edit associated devices. By clicking on a device name, you can change its details. The **Switch** option allows you to switch the active device, i.e. the one being currently tracked. To remove a watch from the list, select **Edit>Delete.**
  - **Change password:** Change the password used in the app.
  - **Log out:** Log out of the app.



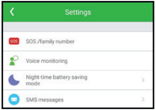
- **Change map view:** The ability to change the map style.

- **Phone location:** Indicates the current location of the phone on which the app is launched.

- **Device location:** Indicates on the map the location of all associated devices in the app.

- **Switch:** Quickly switch between associated devices.

- **Settings:** The ability to display and configure the functions:
  - **SOS numbers:** Configure SOS numbers (**max. 3**). Pressing and holding the SOS button on the watch will call the first number. If the call is unsuccessful, the watch will automatically dial the second and then the third number. If the SOS call is answered by the voicemail active on one of the SOS numbers, it will not be redirected to the next number.



The SOS function is active only when the watch is within range of the network, has an internet connection, and the account is sufficiently topped up.

- **Voice monitoring:** Remote voice monitoring. Enter a phone number to activate the function. The watch will automatically call back the phone number entered within 30 seconds. The watch

When configuring the SOS Numbers function – SOS and Voice monitor – enter the numbers without the country code (if necessary, add 0048 before the number for PL). Using the "+" symbol may prevent calls from being made.

- **Night-time battery saving mode:** Ability to activate/deactivate the battery saving mode, which limits the network functions of the watch between 22:00 and 6:00 (**extends the operating time of the watch**).

- **SMS messages:** The ability to read SMS messages sent to the number on the watch.

- **Body temperature:** Ability to perform a r**emote temperature measurement** (automatic or unitary - at a set time), display the **measurement history** or **change the temperature unit**. Additionally, the administrator will receive an **SMS message** when the measured temperature value exceeds the set range with the SMS notification function.

- **Operating modes:** Select the refresh frequency of the watch location:
  - *** Tracking mode** - refreshing every 1 minute (shortens the running time of the watch),
  - *** Normal mode** - refresh every 10 minutes,
  - *** Battery saving mode** - refreshes every hour,
  - *** Sleep mode** - manual positioning.

- **SMS notifications:** On/Off and configuration of SMS notifications to the specified phone number.

- **Family members:** List of administrators who can manage the watch.

- **Phone book:** The ability to add contacts, which will be displayed in the phone book of the watch.

- **Wi-Fi settings:** Configure the Wi-Fi network that the watch connects to automatically, without entering a password.

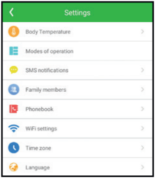
- **Time zone:** Configure the time zo
(PL: East: GMT +1:00).

- **Language:** The option to change

- **Management:**
  *** Numeric keypad:** Enable/disabl
  the watch. Turning on this funct
  and make a call to any number (
  phone book). If you do not want
  contact numbers not entered in
  function off.
  *** GPS positioning:** Option to enal
  function via GPS.

- **Power plan:** Schedule your watch

- **LBS:** The ability to turn on/off the
based on the nearest mobile netw
the watch loses GPS signal.



one of the watch

the language of the smartwatch.

e the numeric keypad function on
ion allows the watch user to dial
including those not entered in the
the watch user to be able to
the phone book, turn this

ble/disable the watch's positioning

n to turn on or off.

tracking function of the watch
work transmitter, in the event that

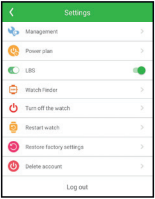
- Watch finder: The ability to search for your watch – this function triggers an audible alarm.

- Turn off watch: Turn off the watch remotely.

- Restart watch: Restart the smartwatch.

- Restore factory settings: The ability to reset the watch to factory settings.

- Delete account: Send a request to delete the account from the app server. The account should be deleted within one hour.



Log out: Log out of the app.

Depending on your device model, the above-described functions of the Garett Tracker application may vary. In case of any problems, don't hesitate to contact our Technical Support Department: serwis@garett.pl

MAIN MENU

- Phone: Numeric keypad function. Allows you to dial any number (**even outside the phonebook**) using the keypad and **make a call - button ☎**. The Phone function **can be deactivated via the Garett Tracker application** under **Management>Numeric keypad**.

- **Contacts:** Phonebook function. View contacts previously saved via the **Garett Tracker** application. **Select a number from the list** or **click +👤**, to **enter the number** and **start a call**. You can **terminate** the call by pressing **the red phone icon** or the **function button(7)**. Incoming calls are **answered** with the **green phone icon** and **similarly rejected with the red** or the **function key**. Activating the **numerical keypad** during the call is possible by **clicking on ⌨**.

- **Settings:**
  - *** Mobile networks:** Configure network settings (VoLTE, APN, data roaming),
  - *** WiFi:** WiFi settings,
  - *** Bluetooth:** Bluetooth settings (Bluetooth headphones can be paired),
  - *** Lock:** Smartwatch lock settings,
  - *** Volume:** Adjust the volume of the watch (multimedia, alarm clock, ringtone),
  - *** Ringtone:** Ringtone settings for notifications and incoming calls,
  - *** Brightness:** Adjusts the brightness level of the display,
  - *** Torch:** Torch function in the watch,
  - *** Menu style:** Change the style of the main menu,
  - *** Theme:** Change the theme (background) of the main menu,
  - *** Sleep:** Configuration of screen blanking time (from 5 seconds to 30 minutes),
  - *** Restart:** Restart your watch,
  - *** Turn off:** Turn off the device,
  - *** Tools:** Additional functions for managing the device memory (clearing and viewing data on the watch),
  - *** More:** Device information (water removal, device information, SIM lock settings, date/time and language settings).

- **SMS:** SMS function. Allows you to send/receive SMS messages. **Tap ✎**, to start creating a **new message**. Enter your **phone number** or **click ☎** and select a **previously saved contact** from the **Garett Tracker application** in **the first field**. In the **second field**, enter the **content of the message** you want to forward. Press the return **touch button(3)** to **exit the keyboard view** when finished. **Click ➤**, to **send your message**. **Messages sent/received will be available in the list view as soon as you selec**

- **Chat:** Voice/text messaging functio
and **recent text messages** sent fro
watch. It is possible to **send a voice**
send a voice memo, **press and hold**
(**max. 15 seconds**). **Release the butt**
watch administrator. It will appear i
the **Chat** tab. Using the + button, th
* emoticon,
* photo taken with camera,
* photo selected from the watch gal
Clicking 🎥 will **start a video call.**

- **Call history:** Call history function. Th
exact date and time of the last voice

- **Video call:** Video calls function. Pos
between the administrator and the
also available. Select a person and **c**
terminate the call by pressing the **r**
button(7). Incoming calls are answe
and similarly rejected with the **red** o
Due to the large amount of data t
high-speed internet connection is
connection is recommended. For
network coverage, such as out-of-
underground car parks, it may not
call or it will be of poor quality wit
transmission.

- **Camera:** Camera function. Take pho
camera. To **take a photo, click** 📷. T
device's gallery. It is possible to **sen**
administrator from the Smartwatch
photo from the gallery and **hold it** d
the **Garett Tracker** app under the **R**

ct the SMS function.

n. Displays **recent voice notes**
m the **Garett Tracker** app to the
message from the watch. To
🎤 while **dictating** a message
ton to send the message to the
n the **Garett Tracker** app under
e user **can send**:

lery.

he possibility of displaying the
calls.

sibility of making video calls
associated watch. **Group chat**
onfirm the call to start. You can
ed phone icon or the **function**
red with the **green phone icon**
or the **function key**.
ansferred during a video call, a
required, so an LTE or WiFi
locations with poor mobile
town areas, shopping malls or
be possible to make a video
h interruptions in video

otos with the watch's built-in
The photo will be saved in the
d a photo to the watch
Gallery - **click** 🖼, then select a
own to **send**. It will appear in
emote Camera tab.

- Gallery: The watch's gallery function. Possibility of viewing, deleting and sending photos. To delete, **press** 🗑. To **send, press** and **hold the photo**, then give permission for the photo to be transferred. It will appear in the **Garett Tracker** app under the **Remote Camera** tab.

- Learning:
- *** Game:** A simple maths game.
- *** Timetable:** Ability to view a pre-configured timetable in the **Garett Tracker** app.

- Pedometer: Pedometer function. Displays the number of steps you have taken. Option to **enable/disable** this function in the **Garett Tracker** app under **Activity>Pedometer>Measurement**.

- App Store: Ability to install additional features on the watch.

- QR Code: Displays the **REG CODE** and **QR code to download the Garett Tracker app**.

- Alarm: Possibility of viewing a pre-configured alarm clock in the Garett Tracker app.

- Stopwatch: Stopwatch function.

- Lock:
- *** Screen lock:** Possibility of adding a **PIN code** or **password** as a screen lock. Enter your **PIN/password**, **repeat it**, and then **confirm to add a new lock**. The entered data will be required each time you try to unlock your watch. **This function protects against unauthorised access to the smartwatch - Level I**.
- *** FaceUnlock: Face unlock function + PIN/password**. Enter the **PIN/password to activate the function**, **repeat** and **confirm**. Then **scan your face** in the add face menu (**it appears automatically after entering and confirming your PIN/password**). Hold the watch in **front of your face and move it** according to the messages displayed on the smartwatch until the **scanning is complete** (**100%**). The image of the scanned face will be used to unlock the screen. **This function protects against unauthorised access to the smartwatch - Level II**.

FaceUnlock can be **enhanced** with an additional feature - **EyeUnlock**. It is an unlocking function using a **single eye blink**. **It prevents unlocking using e.g. a photo**. To activate the feature, go to **FaceUnlock settings** and select **EyeUnlock** (**no need to scan your face again**). Once approved, unlocking the screen using your face will only be possible after blinking your eyes. **This function protects against unauthorised access to the smartwatch - Level III**.

- Music: Music player function. Controlled: ▶ - **Start/Stop**, ⏭ - **Next**, ⏮ - **Back**. **Press** ⊞ to **display a list of all songs**. Using ☰, you can perform the following actions:
*** Share:** Send a song to another device using a Bluetooth connection,
*** Set as ringer:** Set the song as the incoming call sound,
*** Delete:** Deletes the selected song,
*** Repeat:** Loop playback of one or more songs,
*** Random:** Play all songs on the smartwatch randomly.

- Video: Watch video gallery function. Possibility of viewing deleting and uploading videos. Select a video to **start playing**. **Click** <, to **send to the watch administrator**, **click** ᛒ, to **send via Bluetooth**.

- Dictaphone: Voice recorder function. **Press** 🎙 to **start recording**, then ■, to **pause** or **stop**.

- Camcorder: Camera function. Record video with the watch's built-in camera. To **start recording**, **click** 🎥. The video will be saved in the **device gallery (Video)**.

- Thermometer: Thermometer function. Allows you **to take temperature measurements**, **change the unit** and **view recent measurements**. **Two modes** are available:
*** Wrist:** Click **Start** to **start** a quick measurement of your current body temperature. When the **measurement is complete**, you will hear a **beep**; the result will be displayed on the watch screen (**also available under the History button**) and saved in the **Garett Tracker** app under **Settings>Body Temperature**.
*** Real-time measurement: Automatic continuous** measurement function. The temperature reading will change constantly depending on the **temperature of the measu** **Reset to reset the results** or **Exit to exit**. **The results are not stored in the watch memory** **Garett Tracker application.**

- Health: Function for measuring health parame **Pressure**, **Blood Oxygen**). Click **START** to **begi** **The values for all 3 health functions are meas** **simultaneously**. The result will be displayed on and stored in the **Garett Tracker** app under **Act** **Pressure/Pulse** when the measurement is com

Depending on the software version of smartwatch functions described above may v any problems, don't hesitate to contact our Department: serwis@garett.pl

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Technical Support

TROUBLESHOOTING

1. The device does not turn on:

***** Connect the device to a wall charger for **approx. 2 hours**,
***** Check whether the charging cable and charger **are working**,
***** Check whether the device **is properly connected**.

2. No GSM signal (icon – ▯▯▯▯):

***** Check whether the **SIM card format is correct**,
***** Check whether the SIM card **is inserted properly in the slot** (as specified at the beginning of the manual),
***** Check whether the **SIM card meets all the requirements** (described at the beginning of the manual).
*** Turn the device off** and **on again**,
***** Check whether the watch works **with another SIM card**.

3. No internet connection (no icon – ▮▮▮ or the following message in the Garett Tracker app: "The device is offline"):

***** Check whether the **SIM card meets all the requirements** (described at the beginning of the manual).
***** Enter the **APN configuration**:

Send a **text message** from any mobile phone to the number on the watch (**the SIM card must be inserted and the watch must be on; the message is case-sensitive**):

Content of the first text message:
pw,123456,ts#

After a while, you should receive a response to your phone containing detailed information about the watch, i.e. the software version, ID, IMEI, IP address and other information. For the watch to work properly, the **ip_url** field must contain:
ip_url:52.28.132.157; port:8001;

ⓘ **If the ip_url field differs from the example provided, please contact our Technical Support Department: serwis@garett.pl**

Once you have received the correct answer, move on to APN settings:

Step 1: Go to APN settings:
Settings > Mobile networks > APN

Step 2: Once in the APN settings, select the first item described as **internet** and then the **Edit** option.

Step 3: By selecting **Edit** on the watch screen, you will see a list of the device's **APN settings**. Depending on the operator of the SIM card in the watch, set them according to the instructions below (**the change applies only to the values described below, the others unchanged**):

Operator	APN	Name	Password
PLAY T··Mobile·	internet	leave 'not set'	leave 'not set'
Virgin mobile	virgin-internet	leave 'not set'	leave 'not set'
plus PLUSH	plus	leave 'not set'	leave 'not set'
orange nju mobile	internet	internet	internet

Step 4: In order to approve the changes, complete the APN configuration by clicking on the word **Options** in the left bottom corner and then on the bottom panel on the **Save** icon.

4. Inaccurate GPS location:

* Check whether the watch has a **GPS signal** (**icon – 📍**),
* The watch must be in an open area (**if the watch loses GPS signal, e.g. because it is inside a building, the location is determined based on the nearest mobile network transmitter**).

5. Calling the watch is impossible – busy signal or

* Check whether the number you are calling from **is**
* Check that neither your number nor the number o
or restricted,
* Check whether the **Whitelist option is turned on**
saved in the phone book and the Whitelist is on,
the call).

6. Calling from the watch is impossible:

* Check whether the watch has a **GSM signal** (**icon –**
* Check whether the SIM card **meets all the require**
beginning of the manual).
* Check that the **numeric keypad function is turne**
contacts saved in the phone book of the watch.

7. During calls, you cannot hear the other person i
speaker:

* Check that the speaker on the watch **has not been**
the sound volume in the watch settings).

8. Short battery life:

* Check that **the watch charging time was not too**
recommended charging time is **approx. 2 hours**),
* Check the current operating mode on the device (
Battery saving mode are the recommended optio

In the event of any problems with using the
you to visit the Technical Support section
the QR code/use the link) or contact th
Department: serwis@garett.pl

https://garett.com.pl/pl/i/P

user unavailable:
topped up,
n the watch i**s blocked**

(**if your number is not**
the watch will reject

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on our website (scan
ne Technical Support

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TECHNICAL SPECIFICATIONS

GSM module:
2G / 3G / 4G

Processor:
SL8521E

Battery:
800 mAh

Weight:
max. 58 g

Display:
IPS 1,3"

Face dimensions:
47 x 41 x 15,7 mm

Interchangeable strap

Water resistance:
IP67

Dedicated app:
Garett Tracker

Warranty:
24 months

More information about this device is available at www.garett.pl. Visit our website to see more products and accessories.

WARRANTY/CLAIMS

The product is covered by a 24-month manufacturer's warranty. The warranty does not cover: defects and damage caused by the user or as a result of improper use (misuse), mechanical damage and damage resulting from using accessories and/or consumables other than those provided with the device. When lodging a complaint, fill in the warranty card supplied with the device and send the device accompanied with proof of purchase to the address of the service centre provided on the warranty card.

Contact details are available on the website:
www.garett.eu

Manufacturer:
GARETT sp. z o.o.
Targowa 18/1413
25 - 520 Kielce
www.garett.eu

Proper disposal of the product (waste electric and electronic equipment)

As indicated by the marking on the product or in the related content, the device should not be disposed of with other household waste after the end of its service life. To avoid harm to the environment and human health as a result of uncontrolled waste disposal, please separate the product from other types of waste and recycle responsibly in order to promote reuse of material resources as a regular practice. For information about where and how to recycle this product in a way that is safe for the environment, household users should contact the retail outlet at which they purchased the product, or local authorities. Business users should contact their supplier and check the terms of the purchase agreement. Do not dispose of the product with other commercial waste.

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v. 1/22

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