



Quick Installation Guide



Table of Contents

English	1
1. Before You Start	1
2. Install Hardware	2
3. Verify Installation	3
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Technical Specifications	4
Troubleshooting	5



Package Contents

- TU3-H4
- Multi-Language Quick Installation Guide
- USB 3.0 Type A to Type B Cable (1.8m/6ft)
- Power Adapter (5V DC, 2.5A)

System Requirements

- USB Port: USB 3.0, 2.0 or 1.1
- USB 3.0 Cable

Supported Operating Systems	CPU	Memory
Windows 7 (32/64-bit)	1GHz or above	1GB RAM or above
Windows Vista (32/64-bit)	800MHz or above	512MB RAM or above
Windows XP (32/64-bit)	300MHz or above	256MB RAM or above

Note:

USB 3.0 SuperSpeed is based on compatible operating systems. USB 3.0 is backwards compatible with USB 2.0 and will work on all compatible operating systems.

Note:

- 1. To take advantage of SuperSpeed USB 3.0, your computer's USB port and your USB devices must support SuperSpeed USB 3.0
- 2. You must connect the power adapter to the TU3-H4.
 - 1. Turn on your computer and wait until startup completes.



2. Connect the included USB cable to the USB Hub, and then to your computer's USB port.



3. Connect the power adapter to the TU3-H4 and then into a power outlet.



4. Connect a USB device to an available USB port.

Your Installation is now complete.

Register Your Product

To ensure the highest level of customer service and support, please take a moment to register your product Online at: www.trendnet.com/register

Thank you for choosing TRENDnet.

Windows 7/ Vista

- 1. Right-click Computer and click Properties. Then click Device Manager.
- Control Panel Home Device Manager
- Remote settings
- System protection
 - Advanced system settings



Windows XP

installed.

1. Right-click My Computer and click Properties. Under the Hardware tab, click Device Manager.

2. Expand "Universal Serial Bus controllers" and verify that the Generic USB Hub has been

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Technical Specifications

Hardware	
Standards	USB 1.1, 2.0, 3.0
USB Ports	Input: 1 x Type-B Output: 4 x Type-A
LED Indicators	USB Port 1-4
Data Rates	Super speed: 5Gbps (USB 3.0) High speed: 480Mbps (USB 2.0) Full speed: 12Mbps (USB 1.1) Low speed: 1.5Mbps (USB 1.0)
Power Supply	Power adapter 5V DC, 2.5A
Power Consumption	0.5 watts (max)
Dimensions (LxWxH)	60 x 95 x 22mm (2.3 x 3.7 x 0.8in.)
Weight	68g (2.4oz)
Temperature	Operating: 0~55°C (32-131 °F) Storage: -10~70°C (14-158 °F)
Humidity	Max 90% non-condensing
Certifications	CE, FCC

Troubleshooting

1. Can I connect or disconnect the USB cable while the computer is on?

Yes, you can connect or disconnect the USB cable, or any external USB device while the computer is on because the USB interface is Plug-and-Play and hot-pluggable.

2. I have a USB 2.0/1.1 cable. Can it work with USB 3.0 devices?

Yes, it works but it may cause problems for connecting SuperSpeed USB 3.0 external peripherals. Therefore, it is recommended that you use a certified USB 3.0 cable.

- 3. After successful installation of the TU3-H4 USB 3.0 Hub, I connected my external USB device to the USB port, but it doesn't seem to work. What should I do?
 - Verify that your external USB device works when you connect it directly to a USB port on your computer.
 - If you have an external power adapter that came with the external USB device, connect the power adapter to the device and power on the device.
 - Make sure that you have installed the correct driver for your external USB device in Windows.
- 4. After I connected my USB device to the TU3-H4 USB 3.0 Hub, I am not getting USB 3.0 speeds. What should I do?
 - 1. Verify that you are using a certfied USB 3.0 cable.
 - To take advantage of SuperSpeed USB 3.0, your USB devices must be SuperSpeed USB 3.0.
- 5. Can I cascade/uplink two or more TU3-H4 together to gain more USB 3.0 ports? Yes, you can connect/cascade more than one TU3-H4 together. You can connect up to 127 USB peripherals of at one time.

If you still encounter problems or have any questions regarding the **TU3-H4**, please contact TRENDnet's Technical Support Department.

Limited Warranty

TRENDnet warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

TU3-H4 - 3 Years Limited Warranty AC/DC Power Adapter, Cooling Fan and Power Supply carry a 1 year limited warranty

If a product does not operate as warranted during the applicable warranty period, TRENDnet shall reserve the right, at its expense, to repair or replace the defective product or part and deliver an equivalent product or part to the customer. The repair/replacement unit's warranty continues from the original date of purchase. All products that are replaced become the property of TRENDnet. Replacement products may be new or reconditioned. TRENDnet does not issue refunds or credit. Please contact the point-of-purchase for their return policies.

TRENDnet shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to TRENDnet pursuant to any warranty.

There are no user serviceable parts inside the product. Do not remove or attempt to service the product by any unauthorized service center. This warranty is voided if (i) the product has been modified or repaired by any unauthorized service center, (ii) the product was subject to accident, abuse, or improper use (iii) the product was subject to conditions more severe than those specified in the manual.

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Governing Law: This Limited Warranty shall be governed by the laws of the state of California.

PWP05202009v2

Declaration of Conformity



Company Information:

Company Name: TRENDnet, Inc.

Company Address: 20675 Manhattan Place Torrance, CA 90501 USA

Product Information:

Product Description: 4-Port USB 3.0 Hub

Model Number:

TU3-H4

Brand name: TRENDnet

Technical Standards:

EN 55022 : 2006 + A1 : 2007

EN 61000-3-2 : 2006

EN 61000-3-3 : 1995 + A1 : 2001 + A2 : 2005 EN 55024 : 1998 + A1 : 2001 + A2 : 2003

Declaration:

The product is herewith confirmed to comply with the requirements of Directive 2004/108/EC of the Council (European Parliament) on the EMC directive.

I hereby declare that the products and devices mentioned above are consistent with the standards and provisions of the guidelines.

Sonny Su	Director of Technology
Full Name	Position / Title
May 4, 2011	- Longo
Date	Signature

Certifications

This equipment has been tested and found to comply with FCC and CE Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received. Including interference that may cause undesired operation.





Waste electrical and electronic products must not be disposed of with household waste. Please recycle where facilities exist. Check with you Local Authority or Retailer for recycling advice.



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En todos nuestros equipos se mencionan claramente las caracteristicas del adaptador de alimentacón necesario para su funcionamiento. El uso de un adaptador distinto al mencionado puede producir daños fisicos y/o daños al equipo conectado. El adaptador de alimentación debe operar con voltaje y frecuencia de la energia electrica domiciliaria existente en el pais o zona de instalación.



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